Neverland Store Return Form

Order Number	
Full Name	
Email Address	
Address Line 1	
Address Line 2	
City/Suburb	
State	
Postcode	

ITEM	Qty	Reason Code

I would prefer to be refunded:

[ ] Back to my card / PayPal.
[ ] With a Neverland Store gift card

Return Policy

Our return policy is easy! Fill out the reason for your return using the codes to the right in the table above and send back your product(s) within 30 days of purchase to receive a full refund. If you'd like to exchange your item for a new size, colour or style, simply place a new order from the Neverland Online Store and in the meantime, return your unwanted product(s) to the below address for a full refund to the account with which you paid. It's the easiest way to guarantee receiving your new product!

PLEASE NOTE:
The item(s) you are returning must include any original tags and must not have been worn altered or washed. Footwear must be returned with all packaging. Some item(s) cannot be refunded for hygiene reasons, please check the website for details. Upon receipt of the goods, refunds can take up to three days to process.

Send item(s) to:
NEVERLAND STORE RETURNS
104 McEWAN ROAD
HEIDELBERG WEST, VIC 3081
AUSTRALIA

Reason Codes

LD – Looks Different
FA – Faulty
TS – Too Small
TL – Too Large
WF – Wrong Fit
WI – Wrong Item